

Additional Instructions, Rules & Helpful Tips for Our Guests at Jekyll Oceanside Townhomes

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GENERAL RULES: Please be respectful and nice to surrounding guests / neighbors. Don't be too loud. Don't trash the place. Try and leave it respectfully clean when you leave. NO Smoking. NO Pets unless preapproved w/deposit. It is all mostly common sense stuff. Over the years I feel we have been very lucky, and with very few exceptions I have found all our guests to be marvelous people – just looking to get away and find a small bit of peace and joy in this otherwise chaotic world. I like to operate on the assumption that we'll all get along, and I try my best to make sure that we do our part on our side of things, and I expect that our guests do their part also.

RECENT CHANGES ON THE ISLAND (CIRCA 2015): Since I was last down on the Island in Spring of 2015, the new Westin Hotel is now up and running next to the Convention Center, and the new Shopping Center Complex around the Convention Center has opened. The old Maxwell's True Value store is there, and so is the Grocery. A few "Shopping" Shops, a Deli, an Irish Pub and some other miscellaneous shops make up the remainder. I'd love to hear some feedback from people on what you think / reviews of new eateries etc. Mail reviews to: post@rentjekyll.com.

* **Other than these changes, the island really hasn't changed much and it hasn't lost its flavor!** (Yet)

FACEBOOK PROMOTION & REVIEW REQUEST: I'm really not a Facebook sort of guy – but bowing to the general pressure & trends of the world, I did just launch a simple page: www.facebook.com/rentjekyll. I think I am supposed to ask you to "Like" us, post nice things, share with friends, etc ☺.

RENTAL PROPERTY ADDRESS: 3 Brice Lane; Jekyll Island, GA 31527

MARKETING WEBSITE: www.RentJekyll.com

MISCELLANEOUS INFORMATION

POOL PASSES: The last we checked, the Beachview Club Hotel (BVCH) sells daily swim & hot tub passes for \$5 each, and a "Punchcard of 20 Visits" can be purchased for \$75. Please note that this is a separate matter to be contracted directly between our guests and the Beachview Club Hotel. We do not control BVCH policies, and occasionally during times of extremely peak special events such as weddings, they may limit pool passes. Also, a lot of weddings are held here (*Great Site!*), and we make a good place for extra guests to stay as we are only about 100 yards away.

Beachview Club Hotel

721 North Beachview Dr; Jekyll Island, GA 31527 / 912.635.2256

<http://www.beachviewclub.com>

ARRIVAL SHOPPING / GROCERIES: There is one Grocery on the Island, the Jekyll Market & Deli. It is great to pick up quick items, grab an ice cream treat for the kids etc. But you might want to consider a quick stop by the Mainland Wal-Mart, Ingles or Winn Dixie on your way onto the Island, or right after you get settled. That is of course if you are not bringing your own food. I love the convenience of the Jekyll Market, and it is a great little "expanded convenience store" grocery, but let's just say that selection and price would be much better served to do the bulk shopping in one of the mainland groceries. *Winn Dixie is by far the closest. After leaving the Island and driving all the way out to the end of the Causeway, take a right and go over the "Big Sail Bridge". After crossing the Bridge, the Winn Dixie is about 2 miles down on the left, in a little shopping center just past the McDonalds.* There is also a Dollar Tree for little Knick Knack, cheap flip flops, etc. If you think you might need the Wal-mart / Ingles, I suggest you Google them before leaving. They are over towards center of Brunswick with Super Target, Outlet Mall Stores, Sears, etc. - all nearby.

ISLAND ENTRY FEE & OFFICIAL ISLAND WEBSITE: Jekyll Island is completely owned by the State of Georgia, and it is sort of treated like a State Park. As such they charge for entry onto the Island. Currently as I write this, the One Time Entry Fee is \$6.00; a weekly pass is \$28.00, and an Annual Decal is \$45.00. For lots of additional info on the Island, visit <http://www.jekyllisland.com>

Restaurants: There are 5 on the Island I like best. The "Driftwood Bistro" is located in the Villas-By-the-Sea Resort Complex. My personal opinion is that they have the best overall Value Combination of: Good Food, Good Portions, Good Price. And they have a really awesome Chocolate Lava Cake! "Latitude 31" is also good – on the wharf out in front of the Millionaire's Village / Jekyll Island Club. Latitude has a Raw Bar and often has an outdoor band in the evenings. "Club Cafe" is a neat little coffee shop and deli/pastry shop over in the Jekyll Island Club Hotel Courtyard. Tortuga Jacks (*Mexican*) and Redbug Pizza by the Putt Putt course are also nice varietal offerings. Lunch on the Mullet Bay veranda over on St Simons Island is a very pleasant experience if you want to head over for a day trip ☺.

Day Trip Idea: Jekyll has the best beach on the Georgia Coast, but it really has very little shopping or touristy stuff. Just to get it out of our system, our family usually takes at least one day trip over to neighboring St Simons Island while we are on Jekyll. Beginning directions are pretty much the same as going to Winn Dixie (see "Arrival Shopping"), except that about 100 yards past the Winn Dixie, you will veer right onto Torrey Causeway and head out to St Simons. Once on the Island, veer right and look for signs to "The Village" which is the Ocean Front Shopping and Restaurant District. It has great shops, restaurants (*I recommend Mullet Bay*), Lighthouse, Pier, Public Library, and a fabulous Oceanside Public Park (*great play ground for kids*). The little shops and art galleries are laid out in a little Village Square sort of environment, and you can just park your car and wander around to everything. St Simons also has a Movie Theatre in case you have a rainy day and need to get the kids out of the house!

Speaking of Kids and Recreational Activities: Behind the Jekyll Putt Putt Golf Center is a fabulous Free Playground and a Bicycle Rental Center (*The Days Inn Hotel also has Bike Rentals – also Paddle Board and Kayak Rentals*); the Summer Waves Waterpark is sometimes 50% off after 3:00 (check!); Tidelands Nature Center is a very cool and inexpensive interactive nature museum for young kids; ALL Kids and Adults Love Driftwood Beach (*it is really neat!*); there is a Candy Store over by the Sea Turtle Center, and the new Dairy Queen rocks!

MUST DO WHILE ON JEKYLL: Visit Driftwood Beach (*turn right onto Beachview Dr from Brice Ln & drive 2.3 miles. Park on side of road & walk to beach. I won't spoil the surprise!*) Also, go for a Bike ride. Build a sand castle. Relax & Enjoy!

MISCELLANEOUS INFORMATION (cont.)

NO CHECK-IN / KEYLESS ENTRY / KEEPING A BACKUP CODE: On your Reservation Paperwork is a (4) digit Entry Code. There is no one to "Check-in" with. When you arrive you simply punch in your code, and you are in! If you arrive at Midnight, no problem – there are no keys to pick up. HOWEVER, please be respectful of Guests in neighboring units if arriving exceptionally late or early as they may be sleeping. I STRONGLY SUGGEST that you write down your entry code on a piece of paper as a backup and keep it in your car. This is in the event you forget your code. It is very rare that this happens, but it has. Your code is your key - and I am not always instantly reachable if you forget it.

PROBLEMS WITH KEYPAD: Something to watch for is a RED light on your key pad. If you enter a wrong code it will glow RED and deny access. BUT - if it blinks RED and THEN Opens – it means the batteries are dying and this is your pre-warning that batteries are low. You've still got several entries left – but you need to alert us immediately so we can send someone to change the batteries. In the super-rare situation that your keypad isn't working because the battery has died – no problem – we have a backup lockbox on property and we can get you in with a hidden key.

CHECKOUT PROCEDURE: This is your vacation. We expect you to enjoy it right up to the last second. However, we do have some minor requests that make it a little easier on our cleaning staff, and allow us to have the Unit clean for the next Arrival - usually just a few hours later that same day.

- We ask you empty the wastebaskets and put bagged trash in the Large Trash Bins out the back door.
- We ask that you rinse all dishes and at least load the dishwasher and get it started.
- Strip all beds that were used and pile those sheets, along with any towels used in a pile somewhere.
- If there is leftover food that obviously no one would want (*half eaten etc*) please dispose of it in trash. If you think it is still useable/in package – well, our Cleaning Staff will most likely take it home.
- Generally speaking, just try and leave the place in decent shape. What I absolutely do not expect you to do is vacuum, disinfect, scrub etc. We expect our cleaning staff to do that to ENSURE cleanliness.
- None of these steps are mandatory, but if you think our Cleaning Staff is going to be left with an extra load, you are welcome to leave a tip – but it is neither mandatory nor expected.
- Also – if there was a problem with the cleanliness of your unit when you arrived, please send me a private email and let me know. The cleaning is something we take very seriously. I expect Guests to arrive to not only a CLEAN Unit, but one that also FEELS AND SMELLS fresh and clean. Our cleaning staff does a GREAT job for us normally, but I won't know things are beginning to slack off unless I am told. You are my eyes and ears.

WHAT TO BRING / INSIDE THE UNIT: We supply a basic starter roll of Toilet Paper, a roll of Paper Towels, Some Dish & Dishwasher Soap, Dish Rag, Hand Soap. All linens, sheets, towels, etc. are furnished. Larger Beach Towels are not furnished. The biggest question people have is normally about the kitchen. You should have most everything you need. Coffee Pot, Microwave, Blender, Full Stove & Fridge, Dishwasher, Dishware & Glasses, Pots, Pans, Baking Sheets, Casserole Dishes, Stirrers, Strainers, Can Openers, Silverware, knives, etc. all should be there. I do want you to keep in mind that this is a Rental Unit, and this isn't top of the line stuff – but it isn't low end junk either. If you have some favorite cookware – feel free to bring it. I know that our family takes a cast iron skillet, a hot water teapot, tin foil, Saran Wrap, and some plastic containers for leftovers when we go – but that is really about it. Finally I want to note that even though we will often rent for short stays, sometimes as short as a single night – this is NOT a Hotel. You don't get little shampoos, hairdryers, no maid service, no concierge. But if something is obviously missing or broken let me know (*but our cleaning staff does a pretty good job keeping inventory in order.*)

WHAT TO BRING / BEACH & RECREATIONAL: In the Shared Laundry Room at rear of building I always leave stuff from my own annual stay. I buy new stuff for my family each year, and then leave it. Other people do the same thing instead of carting it home with them. Beach pails, little shovels, a chair or two, some beach umbrellas. **These are NOT a guaranteed part of the stay. It is a Voluntary Share System for the Complex. We do not officially supply chairs, umbrellas or anything else for the beach.** Plenty of local stores to pick up inexpensive beachware. If you buy something and don't want to take it home – all I ask is that you reasonably rinse it off, and then put it in the laundry room for the next person to use. And it is first come basis. I left a nice baby stroller in May 2015 also. And please try and return in good condition anything you borrow. And if you see something really worn – feel free to toss it in the trash. Please do not ask if something is there. We don't monitor inventory and this is simply a recycling courtesy.

MISCELLANEOUS INFORMATION (cont.... again!)

EARLY CHECK-IN: Listen, I am super easy going, but it's all about cleaning schedules. We run a really high occupancy rate, and almost every "turn day" there are people leaving in the A.M. and coming in on the P.M. We have a great cleaning staff, headed by Sheena D. who has been with us for years. *(Be nice to her!)* Our check-in time is normally 4:00 pm. **Usually cleaning is finished early (1:00 to 3:00 unless we have several units changing over the same day), and in those events I normally don't mind if guests go in early using their Entry Code.** IF the units are ready, you don't even need to ask – just go on in. But this is NOT a Guarantee, and occasionally there may even be additional maintenance being performed. Here is all I ask.... If you arrive early and you see cleaning or maintenance staff still in the unit, please just go for a walk on the beach and wait patiently for them to finish *(although if there is a "potty emergency" after a long drive - by all means ask to run in and relieve yourself or little ones ☺)*. My main point is that we ARE flexible on check-in, as long as you understand that contractually all we guarantee is 4:00 pm.

LATE CHECK-OUT: No, NO, **NO!** Not unless this is preapproved well in advance, and I really like to make these rare exceptions. If you have a good argument for it I am not saying I won't allow it – but it really does sometimes mess with the Cleaner's personal lives and schedules, and my philosophy is that happy cleaners make for clean units and happy guests (and a happy Me!). And in the rare late checkout event – nothing later than an 11:00am or noon.

MAPS / TRAVEL TIMES: Below is a quick visual with all the main basics. Everyone always asks about 2 location distances: **#1** ~ Historic District & Shops / Jekyll Island Hotel is about 5 minutes away. Nice bike path down Captain Wylly Rd and then down along marsh side of island to Historic District. **#2** ~ Convention Center & Shops are shown, are a 5 minute drive at a leisurely 30 miles/hr, or a 20 minute bike ride. There is a bike path the entire way along the boardwalk/beachfront. It's a long walk, but easily doable less than 2 miles. Ice Cream Hut Break at Halfway Mark!

BEST PARTS OF THE ISLAND are not even shown below, the North & South in my opinion - the "Natural Sides" of the Island. To the North is Driftwood Beach, Clam Creek Picnic Area & Fishing Pier + AMAZING Bike Trails through the Clam Creek Marsh. To the South end of the Island is St Andrews Beach, 4H, Waterpark, and Tidelands Nature Center. Link to a Great Online PDF Map of the entire Island... <http://www.jekyllisland.com/islandmap/jekyll-island-map.pdf>



BARBECUE GRILL: Guests are responsible for keeping the grill clean. We have one nice propane Gas Grill on the shared complex deck area. In 5 years no one has complained to me of usage conflicts with other guests. In the rare cases where more than one family are grilling at the same general time, we expect everyone to be respectful and patient with each other, and generally to try and make room, or finish in a general timely manner. But again, it is exceptionally rare that any use conflicts occur.

We used to supply propane, but over time it became clear that it is an unfair expense to spread out as a rate to all guests, most of whom do not use the grill. And honestly, we had several instances where people would simply leave the tank running and burn out all the gas. The loss of the gas wasn't so much of an issue, as the hourly and travel expenses for an employee to keep the tanks full. For this reason **it is your responsibility to supply your own propane.** **The Jekyll Island Campground has an onsite large propane tank that they refill the small 20lb grill tanks. Their rates are very reasonable, and they sell propane by the gallon. When you leave our road, turn right onto Beachview Dr. Drive approximately 2.7 miles. On your left is the Jekyll Campground.** Their number is 912-635-3021. Currently as I write this, their hours are Sun – Thurs (9am – 4:30 pm) & Fri – Sat (9am – 7:30 pm). Below is a visual map.

